Lesson 1 - What is a wiki?

Objectives

In this lesson we will:

- provide an overview of what wikis are,
- and show some examples of their different uses.
- discuss the advantages and disadvantages of using wikis to develop content
- describe the main features of WikiEducator

A wiki is a web site that is generally editable by anyone with a computer, a web browser, and an internet connection. Wikis use a quick and easy syntax to allow users to apply formatting to text and create links between pages. This simple formating syntax means that authors no longer need to learn the complexities of HTML to create content on the web.

The main strength of a wiki is the ability to work collaboratively on the same document with an Internet browser being the only software requirement on the users machine. Consequently wikis are used for a variety of purposes. If you make a mistake, its easy to revert back to an earlier version of the document.

The name "Wiki" was chosen by Ward Cunningham -- the creator of the first Wiki. It is a shortened form of "wiki-wiki", the Hawaiian word for quick.

Examples of Wikis

The largest and most talked about Wiki on the Internet is Wikipedia.

Wikipedia is, for the most part, editable by anyone in the world with a computer and an internet connection and, at time of this writing, contained over 1,500,000 pages. One and a half million pages in English! There are also more than 250,000 articles in German, French, Polish, and Japanese; and more than 100,000 articles in Spanish, Italian, Dutch, Portugese, Russian, Swedish, and Chinese. That's nearing 2 million articles or pages!

While Wikipedia's mission is to create an encyclopedic resource of knowledge wikis can be used for a variety of purposes and are quickly becoming the defacto technology for collaborative group work online. They can be great social tools for classrooms, teams, community groups, or can even be configured to provide easily updatable web sites for organizations.

The following wikis display a range of different applications of wiki technology:

- Wikitravel a project to create a free, complete, up-to-date, and reliable world-wide travel guide.
- WikiWikiWeb the first ever wiki, it has been around since 1995.
- eXe Project an example of how a wiki can be used to run a web site.

• Auckland.Wiki - a city wiki for the people of Auckland, New Zealand.

There are literally thousands of wikis around the web on a diverse range of subjects and supporting many communities.



Many of Wikipedia's sister projects were initiated because the encyclopedia was being cluttered by entries that were not appropriate for an encyclopedia.

Interesting uses of Wiki technology

- British Council Case Study on using a wiki technology to promote collaboration at the office.
- Conference planning, see for example Wikimania 2006
- Wiki as an online presentation tool demonstrated by Meredith Gorran Farkas, a distance education librarian.
- Open Streetmap is a wiki project to provide free geographic data such as street maps to anyone who wants them.
- The Wealth of Networks WikiNotes This Wiki is an invitation to collaborate on building a learning and research environment based on Yochai Benkler's book, The Wealth of Networks: How Social Production Transforms Markets and Freedom, available under a Creative Commons Attribution Noncommercial Sharealike license.

- Other uses include:
- Meetings (Posting of agendas, prior meeting discussions, minutes) •
- Documentation for collaborative projects •
- Web space for personal note taking •
- If you find a really interesting use of a wiki please feel free to add this to the list above.

Advantages and disadvantages

complex HTML syntax to create web pages.

```
<td class="MainPageBG" style="width:45%;
              <table width="100%" cellpadding="2"
               In the old days you had to edit quite <a name="The_purpose_of_WikiEducator">
              The WikiEducator is
              <b>planning</b> of education projec
              <b>development</b> of free content
              work on building <b>open educatio
              networking on <b><a href="/Metawi"
              >
              <a name="Our community values..."></a><h2
```

Advantages

- anyone can edit
- easy to use and learn
- Wikis are instantaneous so there is no need to wait for a publisher to create a new edition or update information
- people located in different parts of the world can work on the same document
- the wiki software keeps track of every edit made and it's a simple process to revert back to a previous version of an article
- widens access to the power of web publishing to non-technical users
- the wiki has no predetermined structure consequently it is a flexible tool which can be used for a wide range of applications
- there are a wide range of open source software wiki's to choose from so licensing costs should • be a barrier to installing an institutional wiki

Disadvantages

Advantages in one context may be a disadvantage in another.

Anyone can edit and may be too open for some applications, for example confidential • documentation. However it is possible to regulate user access.

- Open to SPAM and Vandalism if not managed properly. There are easy ways to restore a page however, and on WikiEducator you must be logged in to edit pages so this reduces vandalism by automated spam bots.
- Requires Internet connectivity to collaborate, but technologies to produce print versions of articles are improving
- The flexibility of a wiki's structure can mean that information becomes disorganized. As a wiki grows, the community plans and administers the structure collaboratively.



This activity is designed for participants using these lessons in a face-to-face workshop, or alternatively in an eLearning format with a group of learners. Consider the following questions, which can be discussed in small groups or using an online discussion forum:

- Do you have any concerns about the quality of educational resources developed using an open authoring approach? If so, what are your concerns? If not, how does an open authoring approach contribute to high quality learning materials?
- In your opinion, should course development for education use closed or open authoring approaches? Give reasons for your view?
- What mechanisms can be adopted to assure quality of educational content developed in Wiki environments?

Note: In a face-to-face class, you will discuss this in plenary or small groups. When taking the course in eLearning format, you are required to post your thoughts in the online discussion forum set up for this purpose (Not the discussion tab of this wiki page above).